



Northern BC Jet Boat Tours



Northern BC Jet Boat Tours

COVID SAFETY PLAN

December 2020



Table of Contents

| | |
|--|-----------|
| GENERAL: | 3 |
| PRE-ARRIVAL: | 4 |
| ARRIVAL: | 5 |
| TRANSPORTATION: | 5 |
| JET BOAT: | 5 |
| TRUCK: | 6 |
| ON THE GROUND TOURS: | 6 |
| FOOD PREPARATION: | 6 |
| MANAGING COVID-19 SYMPTOMS: | 7 |
| IF SOMEONE SHOWS SYMPTOMS: | 7 |
| APPENDIX A: PRE-SCREENING QUESTIONS & DAILY SYMPTOM CHECKS: | 8 |
| APPENDIX B: TOUCHPOINTS: | 9 |
| APPENDIX C: ADDITIONAL SIGNAGE: | 11 |
| APPENDIX D: FACE MASK INFORMATION: | 14 |
| APPENDIX E: PRODUCT GUIDE FOR DISINFECTANTS | 16 |

General:

This document provides interim guidance for preventing the likelihood of communal transmission of the COVID-19 virus at **NORTHERN BC JET BOAT TOURS** during the current crisis. Northern BC Jet Tours will adhere to all Provincial Health Guidelines(ie Closure of BC Parks) and regional notices and closures of communities (First Nations Communities restricting access)

Updates will be made as quickly as possible as new information is brought to our attention. It has been created to address the specific risk-based measures and to comply with the standing regulations and recommendations by WorkSafeBC, Transport Canada, Destination BC and Wilderness Tourism Association of BC, and Provincial Health Office.

For up-to-date information on COVID-19, please refer to BC Centre for Disease Control. Northern BC Jet Boat Tours is responsible for ensuring all employees and guests have the resources and understanding to follow the necessary procedures to prevent the spread of COVID-19. Our staff have the right to deny anyone who does not follow the implemented COVID-19 Safety Plan, along with those whom they believe are unfit to travel i.e. showing symptoms related to the COVID-19 (see Appendix A).

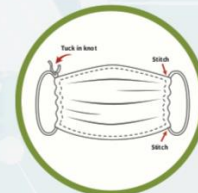
All guest and workers must comply with the following:

- Follow company procedures and signage related to COVID-19
- Accept daily symptom checks
- Bring approved personal face masks, plus spares if necessary
- Practice physical distancing with other guests and staff

Approved non-medical face masks include:

- Multiple layers of absorbent fabric (e.g., cotton)
- Cover the mouth and nose without gaps
- Fit securely to the head with ties or ear loops
- Allow for easy breathing
- Be changed as soon as possible if damp or dirty
- Stay the same shape after machine washing and drying

EXAMPLES OF REMOVABLE NON-MEDICAL MASKS AND FACE COVERINGS MADE OF CLOTH:



SEWN MASK



NO-SEW MASK
USING A T-SHIRT



NO-SEW MASK USING A FOLDED
SCARF/BANDANA AND
RUBBER BANDS/HAIR TIES



This includes folded neck tubes (like a Buff) as an acceptable face mask, additional information on approved face masks and their requirements can be found in Appendix D. Additional disinfecting of high touchpoint areas will be done with Health Canada approved products. All hand disinfecting stations will contain government approved sanitizer (Appendix E).

The risk reduction actions in this plan can be generally encompassed by the following five principle; all of our staff and guests are asked to follow the five principles stated below. These measures will ensure we minimize the amount of interaction to keep our guests and staff safe during this time

| Five Principles for Every Situation | | | | |
|---|---|---|---|--|
| Personal Hygiene: | Stay Home if You Are Sick: | Environmental Hygiene: | Safe Social Distancing: | Physical Modification: |
| <ul style="list-style-type: none"> • Frequent handwashing • Cough or sneeze into your sleeve • Wear a non-medical mask when closer than 2 meters • No handshaking | <ul style="list-style-type: none"> • Routine screening • Anyone with symptoms must report them immediately • Returning travelers must self-isolate | <ul style="list-style-type: none"> • More frequent cleaning • Enhance surface sanitation in high touch areas • Touch-less technology | <ul style="list-style-type: none"> • Meet with small numbers of people • Maintain distance between you and people • Size of room: the bigger the better • Outdoor over indoor | <ul style="list-style-type: none"> • Spacing within rooms or in transit • Room design • Plexiglass barriers • Movement of people within spaces |

By booking with Northern BC Jet Boat Tours you are agreeing to following procedures put in place to help us run the safest possible operation. Some additional acknowledgments should be made when booking a tour at this time. By being in our Jet Boats, guests will be within close quarter of other guests and staff. We recommend spacing yourself out as much as possible when the situation permits.

It is suggested that provincial park visitors carry a “Clean Trip Kit”, more information can be found at:

<https://www2.gov.bc.ca/gov/content/sportsculture/recreation/campinghiking/sites-trails>



Northern BC Jet Boat Tours

Pre-Arrival:

Prior to arrival all guests must ensure the following to reduce potential COVID-19 transmissions:

- Read through the provincial Covid regulations and guidelines
- Reducing interaction with those outside their bubble
- Carry an approved personal face mask
- Respect all small communities along their travels to our base.
- Ensure they do not show symptoms relating to COVID-19.
- Have not travelled outside of Canada in the past 14 days.
- Have not been in contact with someone in the past 14 days who has positively tested or shown symptoms of COVID-19

Arrival:

Upon arrival at the Jet Boat Tour start location guests will be:

- Briefed by a staff member on our COVID-19 protocol.
- Pre-screened using appropriate COVID-19 questions.

Transportation:

Jet Boat Transportation

The following protocols have been implemented for both guest and staff aboard the jet boat with Northern BC Jet Boat Tours to eliminate the spread of COVID-19:

- While waiting for the boat to be launched or board guests are reminded to practice physical distancing with those outside their household/personal pod unless wearing approved face mask.
- Approved face mask must be worn while entering the boat, leaving the boat and during the trip unless you are 2m apart
- All passengers must comply with instructions given by the captain
- The boat will be disinfected before and after each group with a focus on high touchpoints

(Appendix B)



Northern BC Jet Boat Tours

Truck

- All guests are strongly encouraged to utilize their own transportation to and from the launching location but if that is not possible then the following applies.
- Guest and staff must wear approved mask while loading/unloading the truck, and while in the vehicle.
- Guest and staff must disinfect hands before/after entering truck using provided stations.
- The truck will be disinfected after each group with a focus on high touchpoints (Appendix B)

On the ground Tours:

- Guests and staff must practice physical distancing of 2 m while touring on land.
- Guests and staff must wear an approved face mask while touring any buildings.
- Adequate physical distancing is required when on land or inside buildings
- Daily check-ins will be performed to check for COVID-19 symptoms among guests and staff.
- Extra masks & PPE will be carried by guides for emergency purposes.

Food Preparation:

- Only tour guides are permitted to access and distribute food for the guests
 - Tour guides will perform all food cleaning and prepping.
 - All food will be pre-packaged and given to guest.
 - Additional disinfecting will occur on any food preparation surfaces regularly
- (Appendix E)



Managing COVID-19 Symptoms:

- The symptoms of COVID-19 are similar to other respiratory illnesses, including the flu and the common cold. Commonly these are fever / chills, cough, sneezing, sore throat, and shortness of breath. Additional symptoms may include muscle aches, fatigue, headache, loss of appetite, runny nose, nausea and vomiting, diarrhea, loss of sense of smell or taste. Shortness of breath and chest pain can be signs of severe illness.
- People infected with COVID-19 may experience little or no symptoms, with illness ranging from mild to severe.
- Some people are more vulnerable to developing severe illness or complications from COVID-19, including older people and those with chronic health conditions.
- A key issue in transmission is the median incubation period (the time from infection to appearance of symptoms) and the serial interval (the time between successive cases) for the COVID-19 virus. The serial interval for COVID-19 virus is estimated to be 5-6 days. There are some emerging indications that there are people who can shed COVID-19 virus 24-48 hours prior to symptom onset, but at present, the WHO suggests that this does not appear to be a major driver of transmission. However, we need to acknowledge that there is debate about this and that at this time we cannot be categorical.

If Someone Shows Symptoms:

Workers or guests who determine they may have signs or symptoms of COVID-19 based on the self-assessment tool, must:

- Immediately report to a staff member and/or designated COVID-19 coordinator.
- Call 8-1-1 to speak to a nurse from HealthLink BC and get advice about how you are feeling and what to do next.
- If you develop symptoms, use the BC COVID-19 Self-Assessment Tool to help determine if you need further assessment or testing for COVID-19. This assessment can be completed for yourself, or on behalf of someone else, if they are unable to.
- After doing the self-assessment tool, if you still have questions, contact your healthcare provider or call 8-1-1 for guidance.

If the symptoms are severe such as shortness of breath (e.g. struggling to breathe or speak in single words) or chest pain, call 9-1-1 or go to the nearest Emergency Department.

If a Guest or Worker Tests Positive:



Northern BC Jet Boat Tours

- Any worker who tests positive will be not be able to return to active duty until they are free of the COVID-19 virus.
- Any team members who work closely with the infected team member must also be removed from the workplace for at least 14 days to ensure the infection does not spread further into the workplace.
- Close off, clean and disinfect affected employees' work areas immediately and any surfaces that could have potentially been infected/touched.
- Guest who test positive for COVID-19 after departing our facilities are asked to contact us immediately.



Northern BC Jet Boat Tours

Appendix A: Pre-screening Questions & Daily Symptom Checks

Questions to be Asked During Pre-screening:

- Have you travelled outside of Canada in the past 14 days?
- Have you been in contact with someone in the past 14 days who has positively tested for COVID-19?
- Have you been in contact with someone in the past 14 days who has shown symptoms of COVID-19?
- Are you experiencing any symptoms related to COVID-19? (Please see below).

If workers or guests answer yes to any of the above questions they will be asked to leave immediately.

COVID-19 Symptoms:

All employees or guests must not show any of the following symptoms related to COVID-19 including:

- Shortness of breath
- Dry cough
- Fever (over 38C or 100.4F)
- Sore throat



Appendix B: Touchpoints

The touchpoints stated below are to be disinfected regularly in order to diminish the spread of COVID-19.

Jet Boat Touchpoints

Between Passengers:

- Door handles
- Ventilation knobs
- Seats and backs
- Handrails
- Lifejackets

Captain

- Door handles (inside and outside)
- Steering wheel
- Dash controls and switches
- Ventilation knobs
- Seat and backrest
- Radio and communication devices
- Safety Equipment

Truck Touchpoints

Between Passengers:

- Door handles (inside and outside)
- Window buttons
- Ventilation grilles and knobs
- Armrests
- Grab handles, seat adjusters
- Seat belt buckles


Between Drivers:

- Door handles (inside and outside)
- Window buttons
- Steering wheel and controls
- Wiper and turn signal handle
- Shifter
- Dash controls and buttons
- Ventilation grilles and knobs
- Rear-view mirror
- Armrests
- Grab handles, seat adjusters
- Seat belt buckles
- Radio and communication devices

Appendix C: Additional Signage


Additional signage will be placed in conspicuous locations to provide resources for both guests and staff to assist with following Northern BC Jet Boat Tours COVID-19 Safety Plan.

Proper Hand Washing:




Coronavirus COVID-19

BC Centre for Disease Control | BC Ministry of Health



Hand Hygiene

**SOAP OR ALCOHOL-BASED
HAND RUB: Which is best?**




Remove hand and wrist jewellery

**Either will clean your hands:
use soap and water if hands
are visibly soiled.**


HOW TO HAND WASH

1




Wet hands with warm (not hot or cold) running water

2




Apply liquid or foam soap

3




Lather soap covering all surfaces of hands for 20-30 seconds

4




Rinse thoroughly under running water

5



Pat hands dry thoroughly with paper towel


6



Use paper towel to turn off the tap


HOW TO USE HAND RUB

1




Ensure hands are visibly clean (if soiled, follow hand washing steps)

2




Apply about a loonie-sized amount to your hands


3



Rub all surfaces of your hand and wrist until completely dry (15-20 seconds)




Ministry of Health



BC Centre for Disease Control

If you have fever, a new cough, or are having difficulty breathing, call 8-1-1.



COVID19-H-L-001

Coughing & Sneezing

Help prevent the spread of COVID-19

Cover coughs and sneezes



Cough or sneeze into your sleeve, not your hands. Avoid touching your face with your hands.

Or



Cover your mouth and nose with a tissue and put your used tissue in a wastebasket.



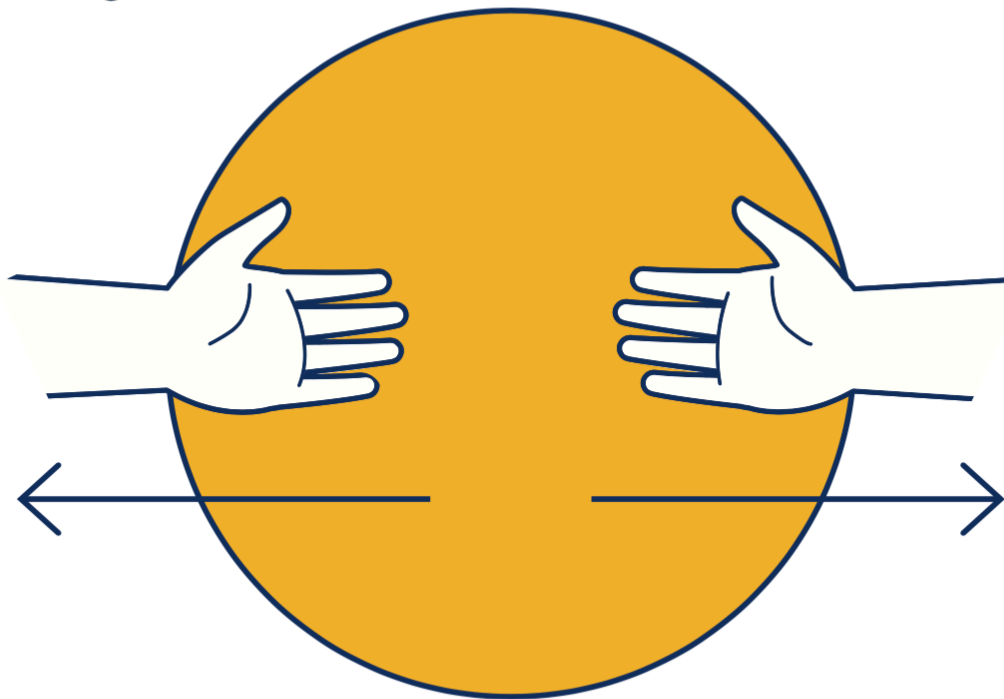
Wash your hands with soap and water for at least 20 seconds.

Or



Clean hands with alcohol-based hand sanitizer.

Proper Physical Distancing



PHYSICAL DISTANCING IN PROGRESS

**Maintain a distance of at least
2 arms lengths from others.**



Northern BC Jet Boat Tours

Appendix D: Face Mask Information

How to Wear a Non-Medical Face Mask:

<https://www.canada.ca/content/dam/hc-sc/documents/services/publications/diseases-andconditions/covid-19-safely-use-non-medical-mask-face-covering/covid-19-safely-use-nonmedical-mask-face-covering-en.pdf>

Transport Canada Requirements for Air Travelers:

https://www.tc.gc.ca/documents/2019-2020-AA-36-POSTER_EN_V8.pdf

Transport Canada Air Travel Restrictions:

https://www.tc.gc.ca/documents/2019-2020-AA-36-COVID19_04_17x11_W_O_CONFIRMATION_DOMESTIC_EN_R3_ACC.pdf

Appendix E: Product Guide for Disinfectants



Northern BC Jet Boat Tours

The products used by Northern BC Jet Boat Tours to disinfect high touchpoint areas and surfaces to eliminate the spread of COVID-19 fall within the following product descriptions.

| PRODUCT | DEFINITION | APPLICATION | PROTECTION LEVEL |
|------------------------------|--|--|--|
| Multi-Surface Cleaner | Use full-strength or dilute 250 mL per 4L of warm water apply to surface until thoroughly wet. Wipe with a clean cloth, sponge, or mop. To Sanitize/Disinfect: Pre- clean surface Apply to surface until thoroughly wet. To Sanitize: Leave for 1 minute before wiping. To Disinfect: Leave for 10 minutes before wiping. Rinse all food contact surfaces with water after using the product | Disinfectant that meet Health Canada's, requirements for emerging viral pathogens. These authorized disinfectants may be used against SARS-CoV-2 | Advanced disinfectant and sanitizer for Hard surfaces |
| Bleach (6%) solution | 100/1 dilution of sodium hypochlorite solution with water used to disinfect surfaces, 10mL bleach to 1 Litre of water. Minimum contact time of 10 minutes in a single application. Air dry. | Recommended by the BCCDC for disinfecting non-pours surfaces | General use disinfectant and sanitizer for Hard surfaces |
| Neutral Disinfectant cleaner | Use 3.9 mL per liter of water for a minimum contact time of 10 minutes in a single application. Can be applied with a mop, sponge, cloth, coarse spray or by soaking. The recommended use solution is prepared fresh for each use then discarded. Air Dry. | Approved for use against the coronavirus disinfecting non-pours surfaces | Advanced disinfectant and sanitizer for Hard surfaces, low acidity |



Northern BC Jet Boat Tours

| | | | |
|--|--|--|--|
| Disinfecting Wet Wipes 70% Alcohol | To sanitize / disinfect: Pre-clean surface. Use 70% alcohol based fresh wipes to thoroughly wet surface. To sanitize: Allow surface to remain wet for 10 seconds. Air Dry. | Single use isopropyl alcohol wet wipes, disposable | Safe to use on electronics such as Smart phones, Tablets & POS equipment |
| Touch Free Hand Sanitizer | Minimum 70% alcohol hand sanitizer solution, rub hands together until dry. | To clean hands if handwashing is not available | General use to kill bacteria and viruses |